

CLAIMS

What is claimed is:

1. A method for facilitating access to information defined by an
5 analytic application, said method comprising the computer-implemented steps
of:

a) receiving operational data from a data source;

b) generating metrics from said operational data using said analytic
application;

10 c) categorizing said metrics in a hierarchical organization navigable by a
user;

d) receiving from a user a first selection identifying an instance of said
metrics; and

e) sending said instance of said metrics to said user.

15 2. The method as recited in Claim 1 wherein said hierarchical
organization is user-specific.

3. The method as recited in Claim 1 wherein said hierarchical
20 organization is linked to another hierarchical organization.

4. The method as recited in Claim 1 wherein said metric is sent to a
wireless device.

5. The method as recited in Claim 1 further comprising the step of:
receiving registration information from a user, said registration
information specifying an approach for delivery of data.

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6. The method as recited in Claim 5 wherein said approach is
characterized as a data pull approach wherein said step e) is performed in
response to an initiating request from said user.

10 7. The method as recited in Claim 5 wherein said approach is
characterized as a data push approach wherein said step e) is performed
automatically in response to a predefined requirement being met.

15 8. The method as recited in Claim 1 wherein said step b) is
performed on a periodic basis at predetermined intervals.

9. The method as recited in Claim 1 wherein said step b) is
performed in response to an initiating request from a user.

20 10. The method as recited in Claim 1 wherein said step b) is
performed automatically as an instance of data used for generating a particular
metric is updated.

11. A computer system comprising:

a bus;

a memory unit coupled to said bus; and

a processor coupled to said bus, said processor for executing a method

5 for facilitating access to information defined by an analytic application, said method comprising the steps of:

a) receiving operational data from a data source;

b) generating metrics from said operational data using said analytic application;

10 c) categorizing said metrics in a hierarchical organization navigable by a user;

d) receiving from a user a first selection identifying an instance of said metrics; and

e) sending said instance of said metrics to said user.

15 12. The computer system of Claim 11 wherein said hierarchical organization is user-specific.

13. The computer system of Claim 11 wherein said hierarchical organization is linked to another hierarchical organization.

14. The computer system of Claim 11 wherein said metric is sent to a wireless device.

15. The computer system of Claim 11 wherein said method further comprises the step of:

receiving registration information from a user, said registration

5 information specifying an approach for delivery of data.

16. The computer system of Claim 15 wherein said approach is characterized as a data pull approach wherein said step e) of said method is performed in response to an initiating request from said user.

10 17. The computer system of Claim 15 wherein said approach is characterized as a data pull approach wherein said step e) of said method is performed automatically in response to a predefined requirement being met.

15 18. The computer system of Claim 11 wherein step b) of said method is performed on a periodic basis at predetermined intervals.

19. The computer system of Claim 11 wherein step b) of said method is performed in response to an initiating request from a user.

20 20. The computer system of Claim 11 wherein step b) of said method is performed automatically as an instance of data used for generating a value for a particular metric is updated.

21. A computer-usable medium having computer-readable program code embodied therein for causing a computer system to perform the steps of:

- a) receiving operational data from a data source;
- 5 b) generating metrics from said operational data using an analytic application;
- c) categorizing said metrics in a hierarchical organization navigable by a user;
- d) receiving from a user a first selection identifying an instance of said
- 10 metrics; and
- e) sending said instance of said metrics to said user.

22. The computer-usable medium of Claim 21 wherein said hierarchical organization is user-specific.

23. The computer-usable medium of Claim 21 wherein said hierarchical organization is linked to another hierarchical organization.

24. The computer-usable medium of Claim 21 wherein said metric is

20 sent to a wireless device.

25. The computer-usable medium of Claim 21 wherein said computer-readable program code embodied therein causes a computer system to perform the step of:

receiving registration information from a user, said registration

5 information specifying an approach for delivery of data.

26. The computer-usable medium of Claim 25 wherein said approach is characterized as a data pull approach wherein said step e) is performed in response to an initiating request from said user.

10 27. The computer-usable medium of Claim 25 wherein said approach is characterized as a data push approach wherein said step e) is performed automatically in response to a predefined requirement being met.

15 28. The computer-usable medium of Claim 21 wherein said step b) is performed on a periodic basis at predetermined intervals.

29. The computer-usable medium of Claim 21 wherein said step b) is performed in response to an initiating request from a user.

20 30. The computer-usable medium of Claim 21 wherein said step b) is performed automatically as an instance of data used for generating a particular metric is updated.